JOHN FRANKLIN NUNLEY IV

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PROFESSIONAL EXPERIENCE

MAY 2016 TO October 2021   CHEYENNE REGIONAL MEDICAL CENTER   CHEYENNE, WY
AIX ADMINISTRATOR II   (03/2019 – 10/2021)
EPIC ANALYTICS DBA   (05/2016 – 03/2019)

- Designed, built, tested, and implemented, both virtual and physical, IBM servers for the hospitals core EMR system
- Managed IBM AIX users, storage, and file systems with an emphasis on security, reliability, and ease of use
- Managed, planned, and coordinated rotating 9 month long major version upgrades of hospitals core EMR system
- Managed and Supervised 45+ employee upgrade team during major version upgrades
- Helped refine downtime procedures to reduce overall system downtimes by 45%.
- Responsible for implementation, maintenance, administration and updates of EPIC database reports and SAP Business Objects Business Intelligence integration
- Responsible for troubleshooting, performance, and maintenance of all hospital database servers, databases, cubes and SQL farms
- Built, administered, and supported the EPIC Analytics databases, cubes, and data warehouse
- Reviewed database release notes and performed updates and major upgrades as needed
- Setup and administered reporting database extracts, transformations, and loads (ETLs)
- Communicated with Càche database administrators to ensure data integrity and continuity
- Provided customizations to reporting databases and data warehouse models as needed
- Provided technical support, project support, and database support to hospital Report Writers and IT Analysts
- Worked with storage and backup administrators to design, test, and implement business continuity and disaster recover solutions
- Documented and analyzed complex system issues including the planning of future growth and performance needs
- Developed and maintained hospital DBA policies and procedures based on current industry standards and trends
- Developed, managed, and tested backup and recovery plans of system databases
- Provided guidance and directional leadership to team members, end users, and administrative decision makers

SEPTEMBER 2005 TO MAY 2016   CHEYENNNE REGIONAL MEDICAL CENTER   CHEYENNE, WY
SR. SYSTEMS ANALYST   (04/2015 – 05/2016)
SYSTEMS ANALYST II   (12/2013 – 04/2015)
SYSTEMS ANALYST I   (08/2012 – 12/2013)
SR. PC TECH   (02/2012 – 08/2012)
INFORMATION TECHNOLOGY INTERN   (09/2005 – 08/2011)

- Planned, developed, and implemented projects on both departmental and enterprise levels
- Analyzed hospital technical job requirements and provided recommendations on optimization that led towards leaner practices
- Analyzed business needs and specifications, designed effective and appropriate applications, monitored and documented results
- Analyzed system dumps and error reports to isolate application problems and made corrections where applicable.
- Troubleshot and corrected data integrity errors within system databases
- Built and managed system application servers, SQL farms, and databases
- Troubleshot application and database issues including performance, optimization, and recovery functions
- Prepared and maintained system, application, and database related support documentations
- Organized and led multidisciplinary teams during projects and system builds
- Developed and implemented an in-house SFTP system for secure file transmissions based on CentOS Linux
- Managed the security of remote user logins to external SFTP server by setting and maintaining users and groups, file and folder level permissions, and installing intrusion detection applications.
- Helped design, build, and support hospital Microsoft Windows workstations
- Helped design and manage Microsoft Active Directory structure, groups, and users

OCTOBER 2011 TO FEBRUARY 2012   PRICE KONG & COMPANY, LLC   PHOENIX, AZ
STAFF ACCOUNTANT

- Designed, developed, and implemented an in-house benchmarking tool using SQL, VBA, and Microsoft Access Database
- Provided quarterly accounting functions, tax planning, and financial reviews for medical and dental Clients
- Documented, maintained, and reviewed sensitive client financial data
- Prepared and filed medical and dental clients quarterly and annual taxes

EDUCATION

UNIVERSITY OF WYOMING   LARAMIE, WY
BACHELORS OF SCIENCE IN ACCOUNTING
- **MINOR IN DECISION SCIENCES**

LARAMIE COUNTY COMMUNITY COLLEGE   CHEYENNE, WY
ASSOCIATES OF ARTS IN EDUCATION

PROFESSIONAL SKILLS, CERTIFICATIONS, AND RELEVENT TRAINING

- Proficient in multiple Microsoft operating systems and Office Suite
- Knowledgeable in multiple coding languages including HTML, PHP, SQL, Perl, C++
- Knowledgeable in multiple shells including Korn and Bash
- Knowledgeable in both Oracle and MSSQL databases
- Knowledgeable in multiple Unix and Linux distros
- Knowledgeable in multiple networking and security concepts and procedures
- Strong verbal and written communication skills
- Microsoft Certifications: Certified Microsoft Technology Associate – Database
- EPIC Certifications: Caboodle Data Warehouse and Clarity Administration
- IBM TECHU – AIX for Rookies